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May 21, 2025

Re: Cross Connection Control Program, Water Conservation and Consumer Confidence Report

Dear Shareholder:

As the new Board President, I want to continue our practice of sharing information on 3 Company Programs as we prepare for summer operations.

Cross Connection Control Program. The Utah Division of Drinking Water requires drinking water companies to maintain a Cross Connection Control Program (CCCP) or Backflow Prevention Program and to have an certified person in charge of the program. The purpose of the program is to safeguard the drinking water in our system and in your home from contamination that puts your health at risk. We have had a program for a number of years but the person in charge of the program has been the lead water operator who is already over scheduled with required daily operation duties so progress has been slow. Beginning this year, Alan Clark, who retired January 1 as our Lead Operator, has agreed to help implement the CCC Program on a part-time basis. The following are the four priorities for our program:

- 1) homes must have a meter setter with a dual check valve to prevent water from back-flowing into our distribution system in the event of waterline break or other reduction in pressure;**
- 2) homes that have outside irrigation systems must have an approved backflow prevention device to protect the drinking water in your house from contamination from your yard and have it inspected annually;**
- 3) hose bibs must have a vacuum breaker to protect your drinking water from contamination from watering animals or other outside use of hoses; and**
- 4) providing education and technical assistance to home owners trying to implement areas 2 and 3.**

Although we will be working in all four areas, the priority this summer and fall will be on item 1 as this is the biggest risk to our overall water system. All homes in our new developments were constructed with water laterals and meter setters that meet this requirement. However, homes on Campbell Road, 570 West, and 3560 North were constructed before a meter setter with a dual check was required. We have slowly been upgrading these meter setters over the last 10 years and have completed 46 but still have 30 needing updates. For most of these, we will just need to dig up the top of your meter box to insert a resetter and then replace the sod once the repair is complete. Your water service will need to be shut for up to an hour to do the installation. In a few cases where we

find a leak or a damaged meter box, we will need to replace the meter box which will take longer and result in a longer outage. We will wait to do those needing more work until fall. In all cases, Alan will check with you in person or by phone before doing the work to schedule a time convenient for you. If he cannot reach you directly, he will leave a card with his contact information. Give him a call or send an email.

Water Conservation. Conserving water is critical to maintaining our water system and save you money, particularly during the summer irrigation season. Water use increases nearly 10 times once outside watering starts. Following are a few simple practices you can do to reduce your outside water use.

- Do not water your lawn between 10:00 am and 6:00 pm A majority of the water will evaporate.
- Do not over-water your lawn; generally 3 times a week is plenty. See the watering guide at water.utah.gov
- Do not water the same area multiple short times in the same day; one longer time is better.
- Do not water when it is hot or windy, even at night.
- Do not water when it is raining, save our water for when it is dry.
- If you get an alert of a possible leak from Erda Water Company, find out the cause and repair if needed. Contact us if you need help.

More ideas and information is available on the Utah Division of Water Resources website (water.utah.gov), Slow the Flow and Water Conservation tabs.

Consumer Confidence Report. Erda Acres Water Company, under the oversight and rules of the Utah Division of Drinking Water, works to provide the highest quality water to our shareholders. The Company does extensive monitoring to make sure the water you receive meets that standard. Each year public drinking water companies are required to prepare a Consumer Confidence Report summarizing the results of that monitoring and make it available to our shareholders. We are providing the 2024 report to you by posting it on our website (erdawater.com). It can be found at the tab Water Quality Report on the home page. Please take a few minutes and look over the report. It is not overly technical but does give you a good summary for the year. We did not have any water quality problems or deficiencies in 2024. If you have any questions or would like a hard copy of the report, please contact me.

If you have any questions on the information above, please contact one of the operators (Levi or Alan) on the Water Company Operations phone at 435-496-3468 or by email (erdaacresoperator@gmail.com).



Rob Adams,
Board President